

Warranty Policy

The Warranty starts from the date of sale to the End User. If the receipt document cannot be provided, the warranty period will be calculated according to the serial number of the ROV. Note: Damages caused by human and external factors are not covered by the warranty. The results of the after-sales center test shall prevail.

Drones

CHASING DORY

Main Components		Warranty Period
ROV main cabin	Camera/Sensor	12 Months
	Battery	6 Months
	Circuit board	12 Months
Thruster		6 Months
Propeller		No warranty
Appearance damage / Shell damage		No warranty
Charging socket/Drone connector		6 Months
Tether		No Warranty
Tether Connector		12 Months
Charger Kit		12 Months
LED light		12 Months
Buoy		12 Months
Buoy connector socket		6 Months

CHASING DORY in Europe

Main Components		Warranty Period
ROV main cabin	Camera/Sensor	24 Months
	Battery	12 Months

	Circuit board	24 Months
	Thruster	12 Months
	Propeller	No warranty
	Appearance damage / Shell damage	No warranty
	Charging socket/Drone connector	12 Months
	Tether	No Warranty
	Charger Kit	24 Months
	LED light	24 Months
	Buoy	24 Months
	Buoy connector socket	12 Months

CHASING F1 PRO

Main Components	Warranty Period
Small Camera Probe	6 Months
Circuit board	12 Months
Battery	6 Months
Thruster	6 Months
Navigation light	6 Months
Switch	6 Months
Reel motor	6 Months
Reel cable	No warranty
Propeller	No warranty
Appearance damage / Shell damage	No warranty
Sonar Stand	No warranty
Lead weight	No warranty
Antennas	No warranty
Adapter	12 Months

Bait Boat

Main Components	Warranty Period
Steering gear	6 Months
Appearance damage / Shell damage	No warranty

CHASING F1 PRO in Europe

Main Components	Warranty Period
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Small Camera Probe	12 Months
Circuit board	24 Months
Battery	12 Months
Thruster	12 Months
Navigation light	12 Months
Switch	12 Months
Reel motor	12 Months
Reel cable	No warranty
Propeller	No warranty
Appearance damage / Shell damage	No warranty
Sonar Stand	No warranty
Lead weight	No warranty
Antennas	No warranty
Adapter	24 Months

Bait Boat in Europe

Main Components	Warranty Period
Steering gear	12 Months
Appearance damage / Shell damage	No warranty

CanFish CF1

Main Components	Warranty Period
CF1 Unit(Base station/Camera/Reel)	12 Months
Accessories(Data cable)	12 Months

CanFish CF1 in Europe

Main Components	Warranty Period
CF1 Unit(Base station/Camera/Reel)	24 Months
Accessories(Data cable)	24 Months

CHASING M2 PRO MAX

Main Components		Warranty Period
Main cabin	camera/sensor	12 Months
	PCBA	12 Months
Battery cabin	battery	6 Months
	connector socket	6 Months
thruster		6 Months
propeller		No warranty
thruster shield		No warranty
LED light		12 Months
Appearance damage / Shell damage		No warranty
Charging / Tether socket		6 Months
Tether connector		12 Months
Tether		No warranty
Charger kit		12 Months
Remote controller	Remote controller bracket and spring clip	No warranty
	Circuit board	12 Months
	Battery	12 Months
	Control joystick	12 Months
	Button	12 Months
	Tether socket / Charging socket	6 Months
	Appearance damage / Shell damage	No warranty

Note: CHASING M2 PRO MAX Carrying Case is not covered by the warranty.

CHASING M2 PRO MAX in Europe

Main Components		Warranty Period
Main cabin	camera/sensor	24 Months
	PCBA	24 Months
Battery cabin	battery	12 Months
	connector socket	12 Months
thruster		12 Months
propeller		No warranty
thruster shield		No warranty
LED light		24 Months
Appearance damage / Shell damage		No warranty
Charging / Tether socket		12 Months
Tether connector		24 Months

Tether		No warranty
Charger kit		24 Months
Remote controller	Remote controller bracket and spring clip	No warranty
	Circuit board	24 Months
	Battery	24 Months
	Control joystick	24 Months
	Button	24 Months
	Tether socket / Charging socket	12 Months
	Appearance damage / Shell damage	No warranty

Note: CHASING M2 PRO MAX Carrying Case is not covered by the warranty.

CHASING M2 PRO

Main Components		Warranty Period
ROV main cabin	Camera / Sensor	12 Months
	Circuit board	12 Months
ROV battery	Battery	6 Months
Thruster		6 Months
Propeller		No warranty
LED light		12 Months
Appearance damage / Shell damage		No warranty
Charging / Tether socket		6 Months
Tether connector		12 Months
Tether		No warranty
Charger Kit		12 Months
Winder		No warranty
Remote controller	Remote controller bracket and spring clip	No warranty
	Circuit board	12 Months
	Battery	12 Months
	Control joystick	12 Months
	Button	12 Months

	Tether socket / Charging socket	6 Months
	Appearance damage / Shell damage	No warranty

Note: CHASING M2 PRO Carrying Case is not covered by the warranty.

CHASING M2 PRO in Europe

Main Components		Warranty Period
ROV main cabin	Camera / Sensor	24 Months
	Circuit board	24 Months
ROV battery	Battery	12 Months
	Thruster	12 Months
	Propeller	No warranty
	LED light	24 Months
	Appearance damage / Shell damage	No warranty
	Charging / Tether socket	12 Months
	Tether connector	24 Months
	Tether	No warranty
	Charger Kit	24 Months
	Winder	No warranty
Remote controller	Remote controller bracket and spring clip	No warranty
	Circuit board	24 Months
	Battery	24 Months
	Control joystick	24 Months
	Button	24 Months
	Tether socket / Charging socket	12 Months
	Appearance damage / Shell damage	No warranty

Note: CHASING M2 PRO Carrying Case is not covered by the warranty.

CHASING M2

Main Components		Warranty Period
ROV main cabin	Camera/Sensor	12 Months
	Circuit board	12 Months
ROV battery	Battery	6 Months
Thruster		6 Months
Propeller		No warranty
LED light		12 Months
Appearance damage / Shell damage		No warranty
Charging/Tether socket		6 Months
Tether		No warranty
Tether connector		12 Months
Charger Kit		12 Months
Winder		No warranty
Remote controller	Remote controller bracket and spring clip	No warranty
	Circuit board	12 Months
	Battery	12 Months
	Control joystick	12 Months
	Button	12 Months
	Tether socket / Charging socket	6 Months
	Appearance damage / Shell damage	No warranty

Note: EPP Storage Box or Travel Case is not covered by the warranty.

CHASING M2 in Europe

Main Components		Warranty Period
ROV main cabin	Camera/Sensor	24 Months
	Circuit board	24 Months
ROV battery	Battery	12 Months
Thruster		12 Months
Propeller		No warranty
LED light		12 Months
Appearance damage / Shell damage		No warranty
Charging/Tether socket		12 Months
Tether		No warranty
Tether Connector		24 Months
Charger Kit		24 Months
Winder		No warranty
Remote controller	Remote controller bracket and spring clip	No warranty
	Circuit board	24 Months
	Battery	24 Months
	Control joystick	24 Months
	Button	24 Months
	Tether socket / Charging socket	12 Months
	Appearance damage / Shell damage	No warranty

Note: EPP Storage Box or Travel Case is not covered by the warranty.

CHASING M2 S

Main Components		Warranty Period
ROV main cabin	Camera/Sensor	12 Months
	Circuit board	12 Months
ROV battery	Battery	6 Months
Thruster		6 Months
Propeller		No warranty
LED light		12 Months

Appearance damage / Shell damage		No warranty
Charging/Tether socket		6 Months
Tether		No warranty
Tether connector		12 Months
Charger Kit		12 Months
Winder		No warranty
Remote controller	Remote controller bracket and spring clip	No warranty
	Circuit board	12 Months
	Battery	12 Months
	Control joystick	12 Months
	Button	12 Months
	Tether socket / Charging socket	6 Months
	Appearance damage / Shell damage	No warranty

Note: EPP Storage Box or Travel Case is not covered by the warranty.

CHASING M2 S in Europe

Main Components		Warranty Period
ROV main cabin	Camera/Sensor	24 Months
	Circuit board	24 Months
ROV battery	Battery	12 Months
Thruster		12 Months
Propeller		No warranty
LED light		12 Months
Appearance damage / Shell damage		No warranty
Charging/Tether socket		12 Months
Tether		No warranty
Tether Connector		24 Months
Charger Kit		24 Months

	Winder	No warranty
Remote controller	Remote controller bracket and spring clip	No warranty
	Circuit board	24 Months
	Battery	24 Months
	Control joystick	24 Months
	Button	24 Months
	Tether socket / Charging socket	12 Months
	Appearance damage / Shell damage	No warranty

Note: EPP Storage Box or Travel Case is not covered by the warranty.

GLADIUS MINIS

Main Components		Warranty Period
ROV main cabin	Camera/Sensor	12 Months
	Circuit board	12 Months
ROV battery	Battery	6 Months
Thruster		6 Months
Propeller		No warranty
LED light		12 Months
Appearance damage / Shell damage		No warranty
Charging/Tether socket		6 Months
Tether		No warranty
Tether Connector		12 Months
Charger Kit		12 Months
Winder		No warranty
Remote controller	Remote controller bracket and spring clip	No warranty

	Circuit board	12 Months
	Battery	12 Months
	Control joystick	12 Months
	Button	12 Months
	Tether socket / Charging socket	6 Months
	Appearance damage / Shell damage	No warranty

Note: EPP Storage Box or Travel Case is not covered by the warranty.

GLADIUS MINIS in Europe

Main Components		Warranty Period
ROV main cabin	Camera/Sensor	24 Months
	Circuit board	24 Months
ROV battery	Battery	12 Months
Thruster		12 Months
Propeller		No warranty
LED light		12 Months
Appearance damage / Shell damage		No warranty
Charging/Tether socket		12 Months
Tether		No warranty
Tether Connector		24 Months
Charger Kit		24 Months
Winder		No warranty
Remote controller	Remote controller bracket and spring clip	No warranty
	Circuit board	24 Months
	Battery	24 Months
	Control joystick	24 Months
	Button	24 Months
	Tether socket / Charging socket	12 Months
	Appearance damage / Shell damage	No warranty

Note: EPP Storage Box or Travel Case is not covered by the warranty.

GLADIUS MINI

Main Components		Warranty Period
ROV main cabin	Camera/Sensor	12 Months
	Circuit board	12 Months
ROV battery	Battery	6 Months
Thruster		6 Months
Propeller		No warranty
LED light		12 Months
Appearance damage / Shell damage		No warranty
Charging/Tether socket		6 Months
Tether		No warranty
Tether Connector		12 Months
Charger Kit		12 Months
Winder		No warranty
Remote controller	Remote controller bracket and spring clip	No warranty
	Circuit board	12 Months
	Battery	12 Months
	Control joystick	12 Months
	Button	12 Months
	Tether socket / Charging socket	6 Months

GLADIUS MINI in Europe

Main Components		Warranty Period
ROV main cabin	Camera/Sensor	24 Months
	Circuit board	24 Months
ROV battery	Battery	12 Months
Thruster		12 Months
Propeller		No warranty
LED light		12 Months
Appearance damage / Shell damage		No warranty
Charging/Tether socket		12 Months

Tether		No warranty
Tether Connector		24 Months
Charger Kit		24 Months
Winder		No warranty
Remote controller	Remote controller bracket and spring clip	No warranty
	Circuit board	24 Months
	Battery	24 Months
	Control joystick	24 Months
	Button	24 Months
	Tether socket / Charging socket	12 Months

Accessories

AC Power Supply System

Main Components		Warranty Period
AC module		12 Months
Mounting bracket		No warranty
AC tether		12 Months
3m connecting tether		12 Months
Male connector		6 Months
Charging cable		12 Months
AC winder	Socket	12 Months
	Shell	No warranty

AC Power Supply System in Europe

Main Components		Warranty Period
AC module		24 Months
Mounting bracket		No warranty
AC tether		24 Months
3m connecting tether		24 Months

	Male connector	12 Months
	Charging cable	24 Months
AC winder	Socket	24 Months
	Shell	No warranty

CHASING Shore-Based Power Supply System (C-SPSS)

Main Components	Warranty Period
Shore-Based Box	12 Months
High-Voltage Reel	12 Months
ROV-Based power cabin	12 Months
HV Tether Cable 5m	12 Months
RC Tether Cable 3m	12 Months
AC Power Cord 5m	12 Months
Insulating Gloves	No warranty
Pull Rod Box	No warranty

CHASING Shore-Based Power Supply System (C-SPSS) in Europe

Main Components	Warranty Period
Shore-Based Box	24 Months
High-Voltage Reel	24 Months
ROV-Based power cabin	24 Months
HV Tether Cable 5m	24 Months
RC Tether Cable 3m	24 Months
AC Power Cord 5m	24 Months
Insulating Gloves	No warranty
Pull Rod Box	No warranty

Adapter Box

Main Components	Warranty Period
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Main board	12 Months
Battery	6 Months
Panel buttons	12 Months
Socket	6 Months
Shell	No warranty
Charger	12 Months
Charging cable	12 Months

Adapter Box in Europe

Main Components	Warranty Period
Main board	24 Months
Battery	12 Months
Panel buttons	24 Months
Socket	12 Months
Shell	No warranty
Charger	24 Months
Charging cable	24 Months

Auxiliary Camera

Main Components	Warranty Period
Auxiliary camera	12 Months
Connecting cable	6 Months
Mounting bracket	No warranty

Auxiliary Camera in Europe

Main Components	Warranty Period
Auxiliary camera	24 Months
Connecting cable	12 Months
Mounting bracket	No warranty

BP Imaging Sonar Kit

Main Components	Warranty Period
Connecting cable	12 Months

Buoyance material	No warranty
Mounting bracket	No warranty

BP Imaging Sonar Kit in Europe

Main Components	Warranty Period
Connecting cable	24 Months
Buoyance material	No warranty
Mounting bracket	No warranty

CHASING Control Console

Main Components	Warranty Period
Screen	6 Months
Mainboard	12 Months
Battery	6 Months
Panel keypad	12 Months
Panel connector	12 Months
Rocker	12 Months
Appearance damage / Shell damage / Support rods	No warranty
Adapter	12 Months

CHASING Control Console in Europe

Main Components	Warranty Period
Screen	12 Months
Mainboard	24 Months
Battery	12 Months
Panel keypad	24 Months
Panel connector	24 Months
Rocker	24 Months
Appearance damage / Shell damage / Support rods	No warranty
Adapter	24 Months

CHASING E-Reel

Main Components	Warranty Period
Motor	6 Months
Straightener	6 Months
Appearance damage / Shell damage	No warranty
Circuit board	12 Months
Battery	6 Months
Rocker	No warranty
Switch	12 Months
Adapter	12 Months
Tether socket / Charging socket	6 Months

CHASING E-Reel in Europe

Main Components	Warranty Period
Motor	12 Months
Straightener	12 Months
Appearance damage / Shell damage	No warranty
Circuit board	24 Months
Battery	12 Months
Rocker	No warranty
Switch	24 Months
Charger	24 Months
Tether socket / Charging socket	12 Months

CHASING Underwater LED Video Light

Main Components	Warranty Period
LED video light	12 Months
Mounting bracket	No warranty
Charger	12 Months

CHASING Underwater LED Video Light in Europe

Main Components	Warranty Period
LED video light	24 Months

Mounting bracket	No warranty
Charger	24 Months

Distance Lock Sonar

Main Components	Warranty Period
Distance Lock Sonar	12 Months
Shell	No warranty
Mounting bracket	No warranty
Connecting cable	No warranty

Distance Lock Sonar in Europe

Main Components	Warranty Period
Distance Lock Sonar	24 Months
Shell	No warranty
Mounting bracket	No warranty
Connecting cable	No warranty

Docking Station

Main Components	Warranty Period
Main board	12 Months
Socket	6 Months
Seal cap	No warranty
Mounting bracket	No warranty
Connecting cable	No warranty

Docking Station in Europe

Main Components	Warranty Period
Main board	24 Months
Socket	12 Months
Seal cap	No warranty
Mounting bracket	No warranty

Connecting cable	No warranty
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Grabber Arm 2

Main Components	Warranty Period
Motor	6 Months
Main board	12 Months
Screw rod	12 Months
Connecting cable	No warranty
Mounting bracket	No warranty
Circular claw	6 Months
Sediment sampler	6 Months

Grabber Arm 2 in Europe

Main Components	Warranty Period
Motor	12 Months
Main board	24 Months
Screw rod	24 Months
Connecting cable	No warranty
Mounting bracket	No warranty
Circular claw	12 Months
Sediment sampler	12 Months

Grabber Claw A

Main Components	Warranty Period
Motor	6 Months
Circuit board	12 Months
Ball screw	12 Months
Cable	No warranty

Fixed seat	No warranty
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Grabber Claw A in Europe

Main Components	Warranty Period
Motor	12 Months
Circuit board	24 Months
Ball screw	24 Months
Cable	No warranty
Fixed seat	No warranty

Laser Scaler

Main Components	Warranty Period
Laser Scaler	12 Months

Laser Scaler in Europe

Main Components	Warranty Period
Laser Scaler	24 Months

300m/400m Tether Winder

Main Components	Warranty Period
300m/400m tether	No warranty
Winder socket	12 Months
Winder shell	No warranty
Adapter cable	No warranty

300m/400m Tether Winder in Europe

Main Components	Warranty Period
300m/400m tether	No warranty
Winder socket	24 Months
Winder shell	No warranty
Adapter cable	No warranty

USBL Kit

Main Components	Warranty Period
Receiver module(control cabin excluded)	No warranty
Control cabin	12 Months
Transmitter module	No warranty
Mounting bracket	No warranty
Connection cable	No warranty
Tether Float	No warranty

USBL Kit in Europe

Main Components	Warranty Period
Receiver module(control cabin excluded)	No warranty
Control cabin	24 Months
Transmitter module	No warranty
Mounting bracket	No warranty
Connection cable	No warranty
Tether Float	No warranty